

March 12, 2020

Dear Friends,

As we continue to get updated information regarding the outbreak of COVID-19 in the United States, ensuring our employees and members served are in a safe and healthy environment is our first priority. The Centers for Disease Control and Prevention (CDC) has recommended a variety of steps that we are implementing to help reduce the potential for the virus. We have shared those with you in our recent communication.

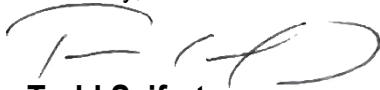
We have created multiple work groups tasked with creating guidelines and impactful solutions related to our response to this pandemic, all overseen directly by our Executive Leadership Team. Today, we want to update you regarding the provision of services in residential settings where individuals receive Home and Community Based Services (HCBS).

- We continue to educate and equip our employees with critical information regarding the symptomology and active prevention of COVID-19 both for themselves and the individuals they serve.
- We are placing restrictions on meetings and travel for employees so potential exposure to the virus can be minimized. These restrictions will be in place through April 30, 2020 at which time we will reassess.
- We will encourage clients to limit non-essential activities in the community and will support them in identifying risks and options. If you have any recommendations, please feel free to share those with us.
- We are asking family and friends to postpone visits to the homes where individuals are receiving services if you are symptomatic or have recently traveled or engaged in activities that would have increased your exposure to the virus.

This and other information will be posted on our website at www.imagineia.org. Visit the News & Events page for future updates and feel free to reach out with questions. Information on the virus changes daily – we will attempt to communicate and keep everyone updated as we go.

Thank you for your partnership in supporting individual achievement!

Sincerely,



Todd Seifert

Chief Executive Officer



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