



## Yellow-Tag Policy

### POLICY

At Hopefully Yours, we are committed to sustainable practices and providing opportunities to the people we serve. To ensure safe operations for all involved, Hopefully Yours has tagged certain furniture items with a yellow tag to bring awareness to special pickup requirements.

### PURPOSE

This policy outlines the conditions under which Hopefully Yours expects customers to pickup furniture items tagged yellow.

### PROCEDURE

#### *Yellow-Tag Furniture Item Guidelines*

- Yellow-tagged furniture items must be picked up between **10:00 AM and 4:00 PM, Tuesday through Friday** or between **10:00 AM and 3:00 PM on Saturday**. If these times do not work with your schedule, please make alternative arrangements for both **purchase and pickup** in advance.
- For safety and security reasons, **yellow-tag purchases cannot be removed through the front or side entrances under any circumstances**.
- Customers are responsible for bringing **sufficient help to lift and transport** purchased items.
- **Only store employees are permitted to operate moving equipment**. This is to ensure the safety of all customers and staff.
- **Any damage resulting from failure to follow these guidelines will be the responsibility of the customer**.